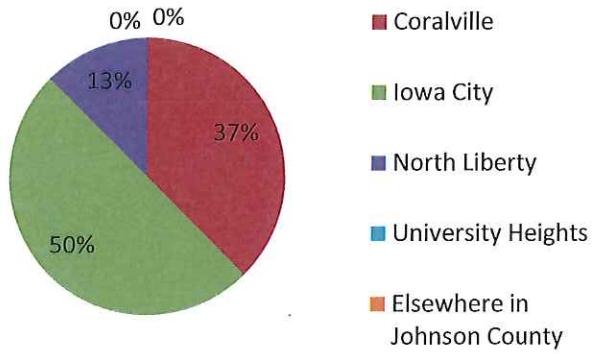
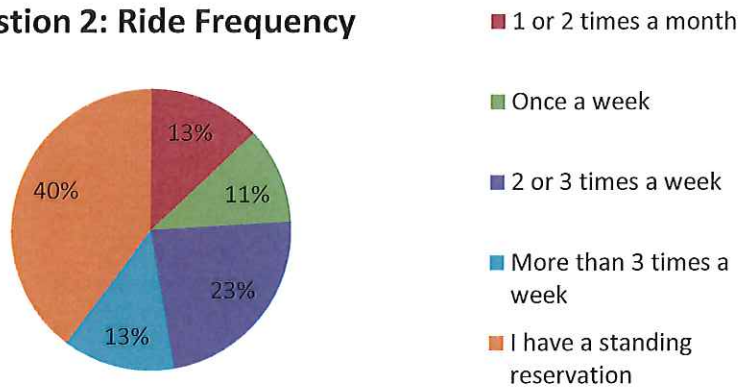


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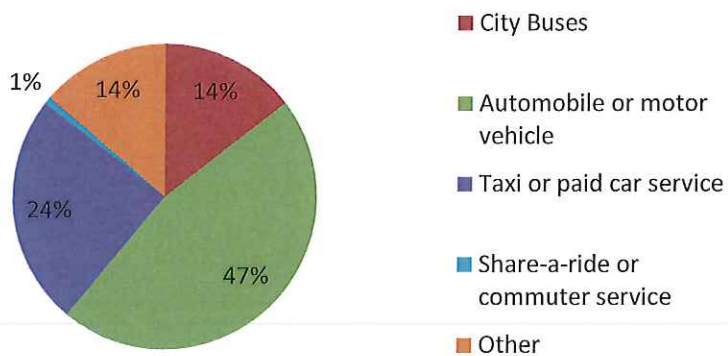
Question 1: Residence



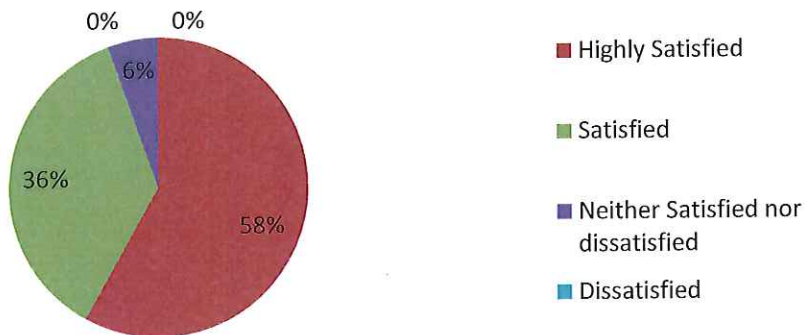
Question 2: Ride Frequency



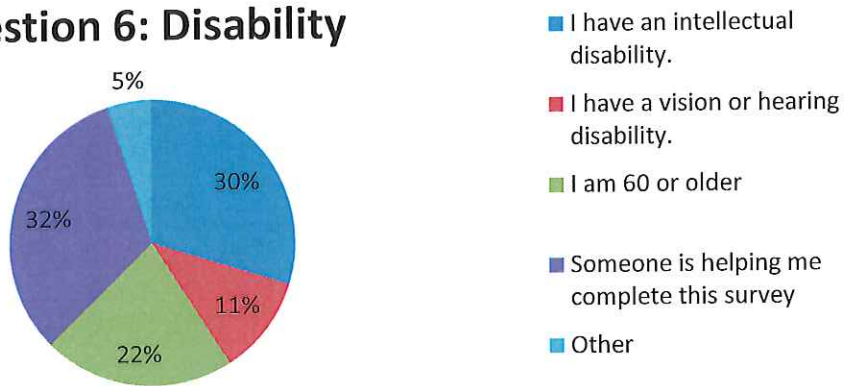
Question 3: additional transportation used



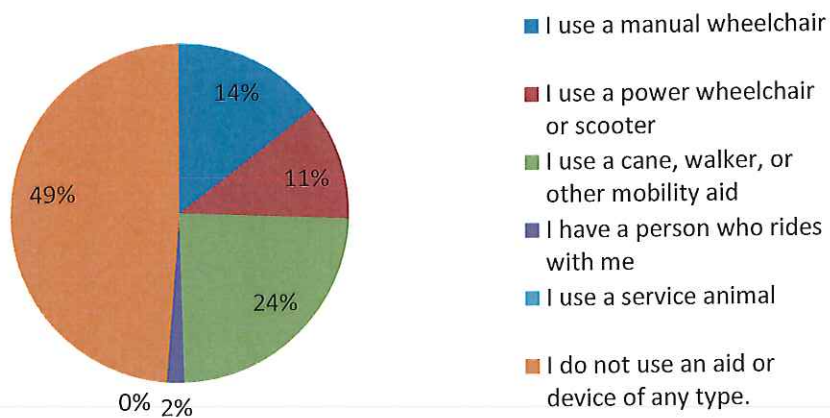
Question 5: Satisfaction



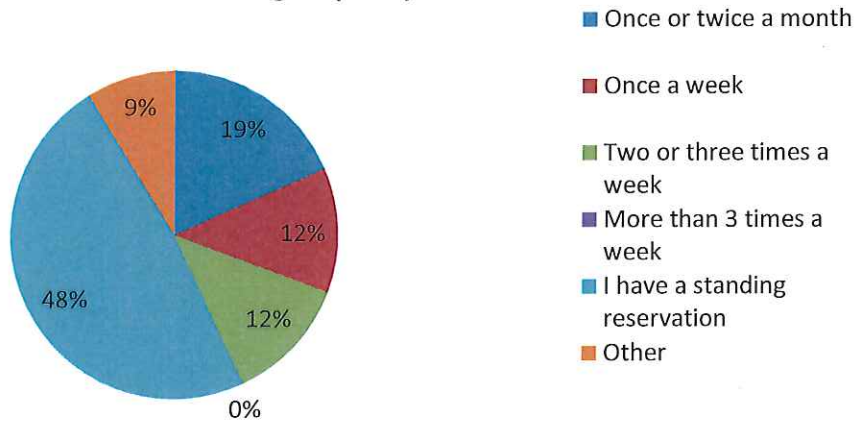
Question 6: Disability



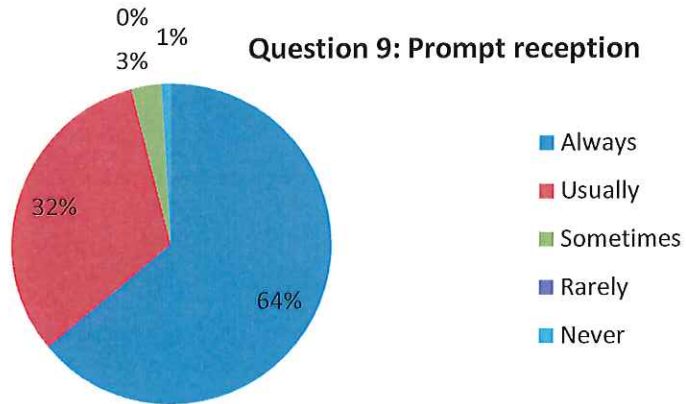
Question 7: Mobility devices/aids



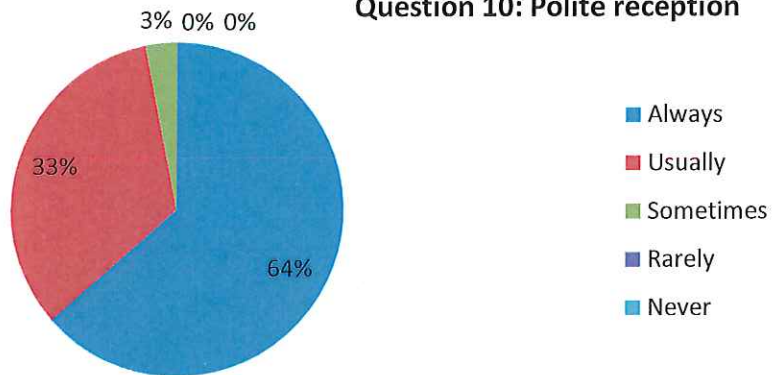
Question 8: Ride scheduling frequency



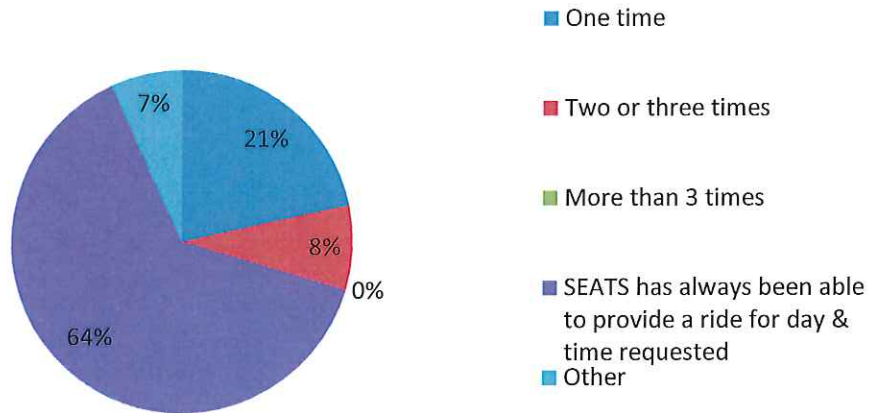
Question 9: Prompt reception



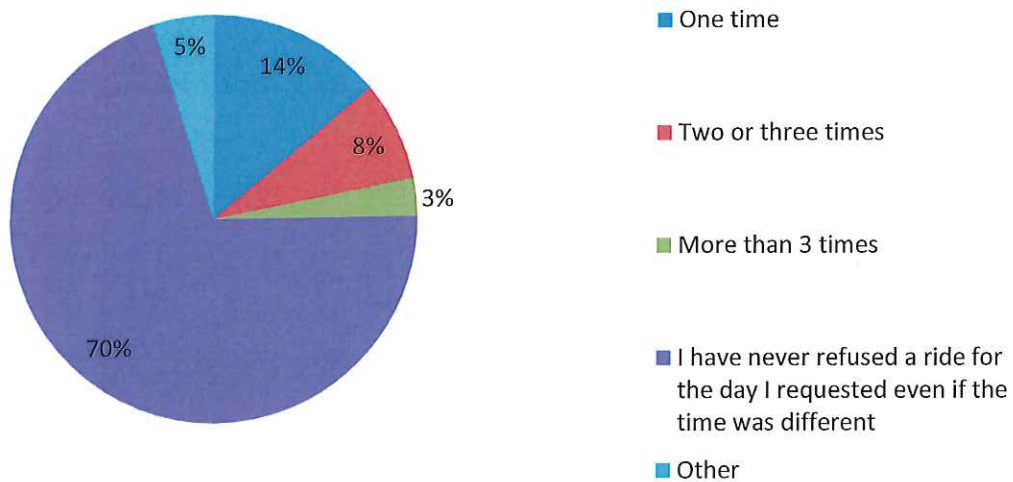
Question 10: Polite reception



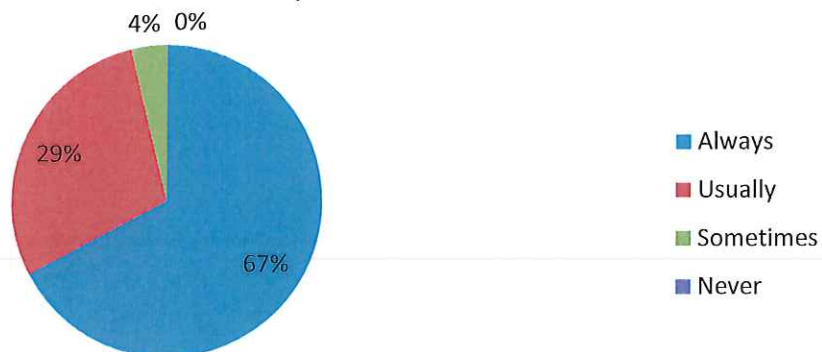
Question 11: Unable to schedule ride



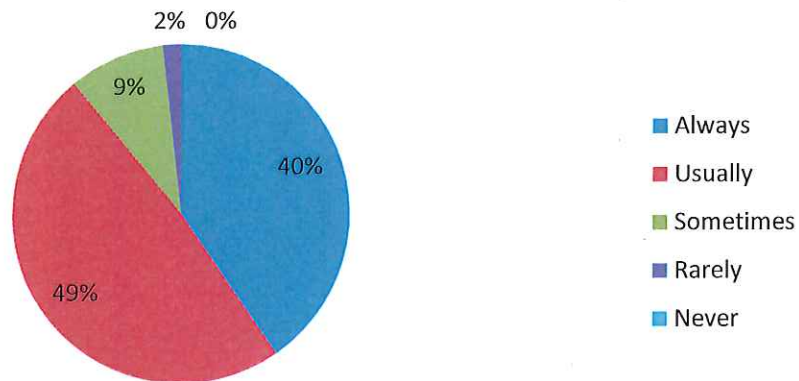
Question 12: Refused offered SEATS ride



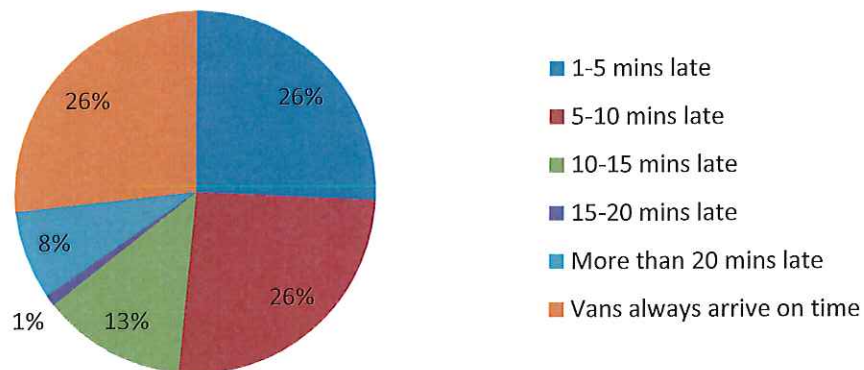
Question 13: Cleanliness of vans



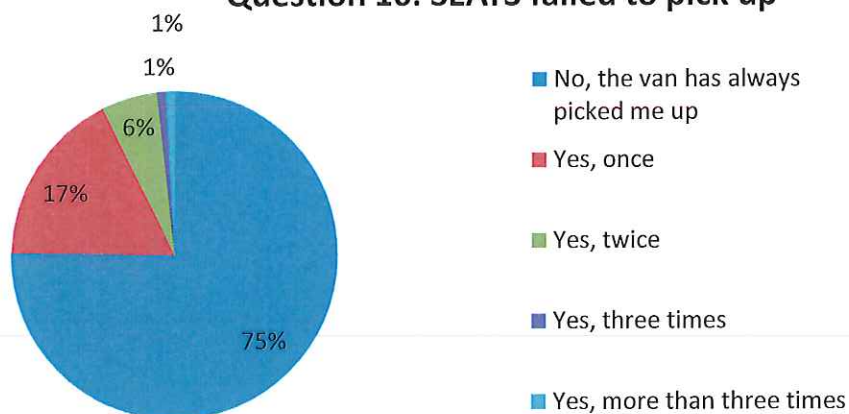
Question 14: Rides punctual



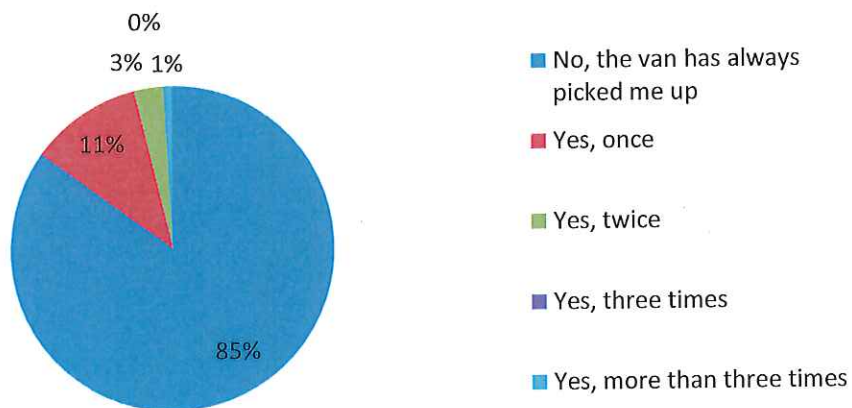
Question 15: Lateness of rides



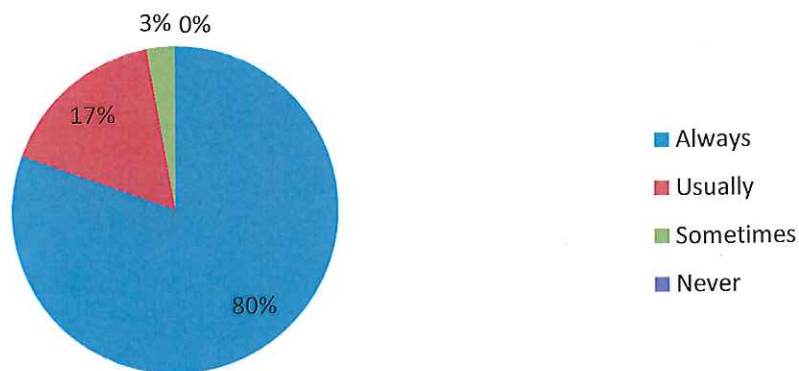
Question 16: SEATS failed to pick up



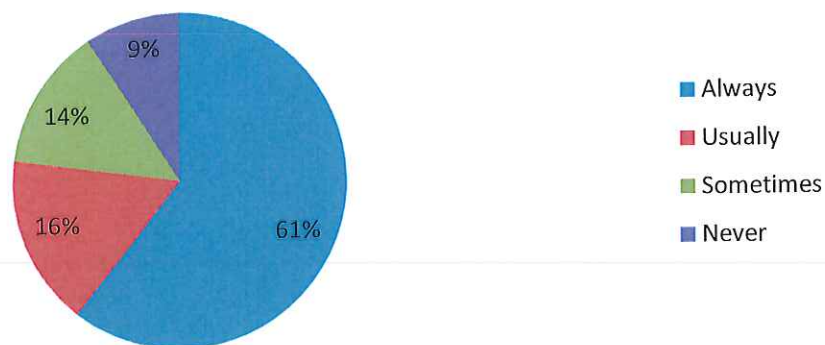
Question 17: Failed to pick up for return ride



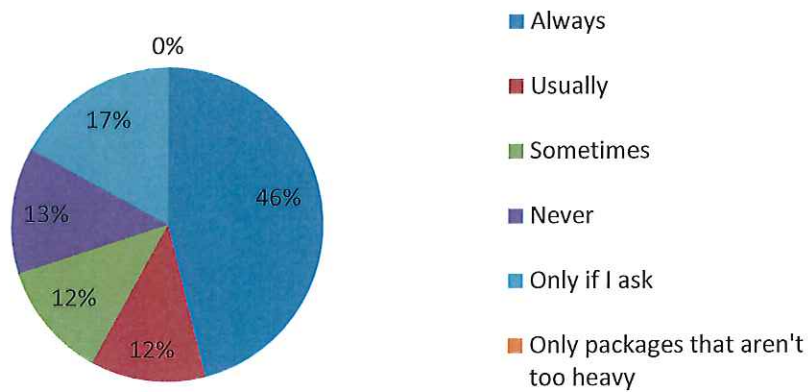
Question 18: Drivers courteous



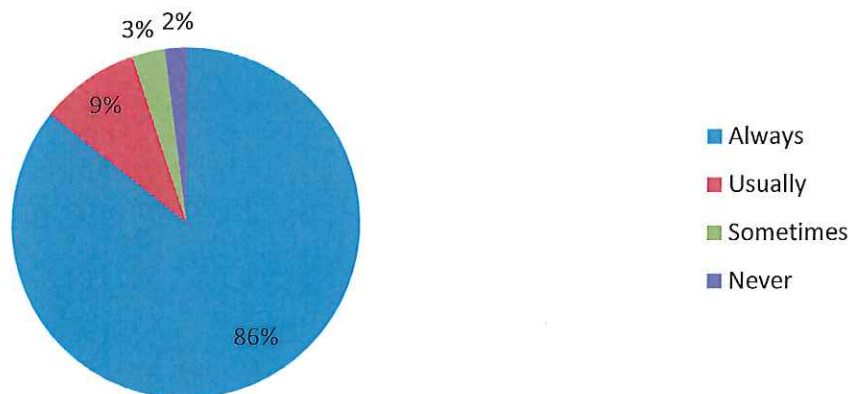
Question 19: Drivers assist you to/from van



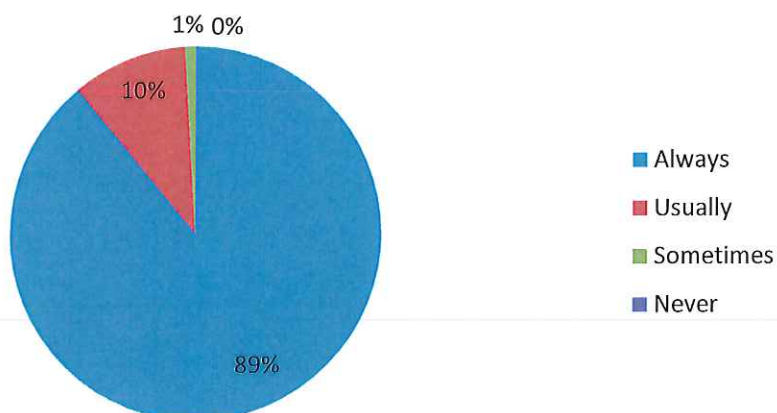
Question 20: Drivers help carry packages



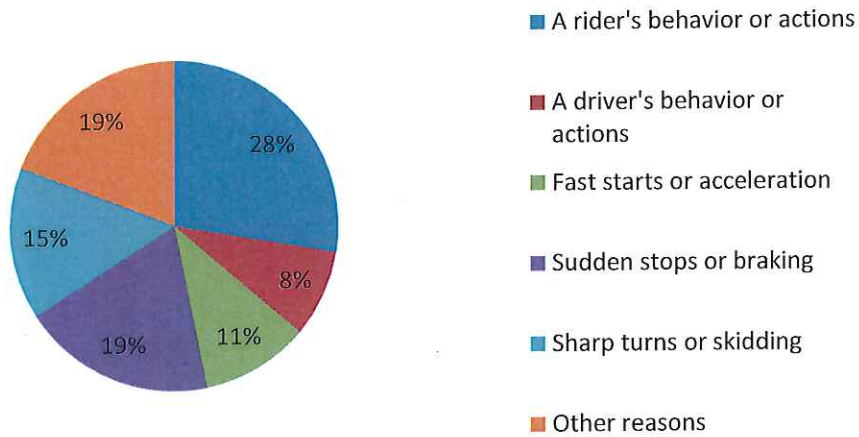
Question 21: Drivers attend to tie-downs/brakes/seatbelts



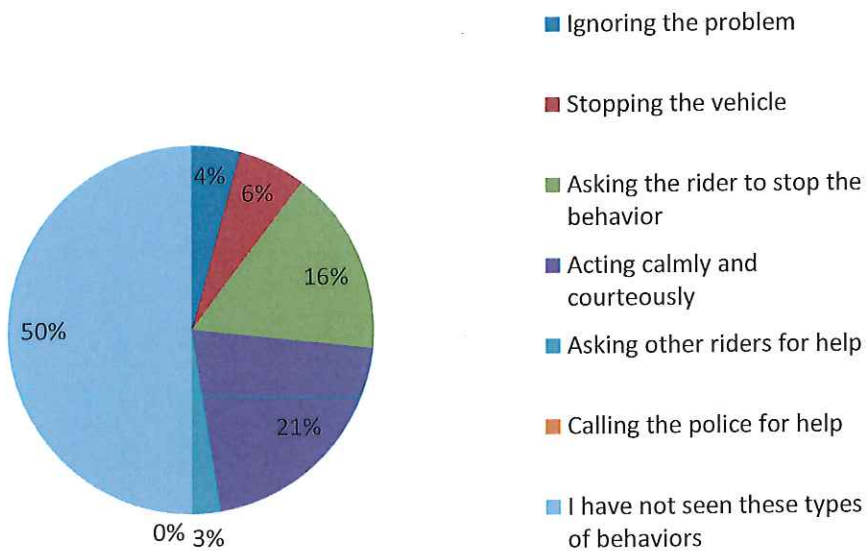
Question 22: Do you feel safe when you ride



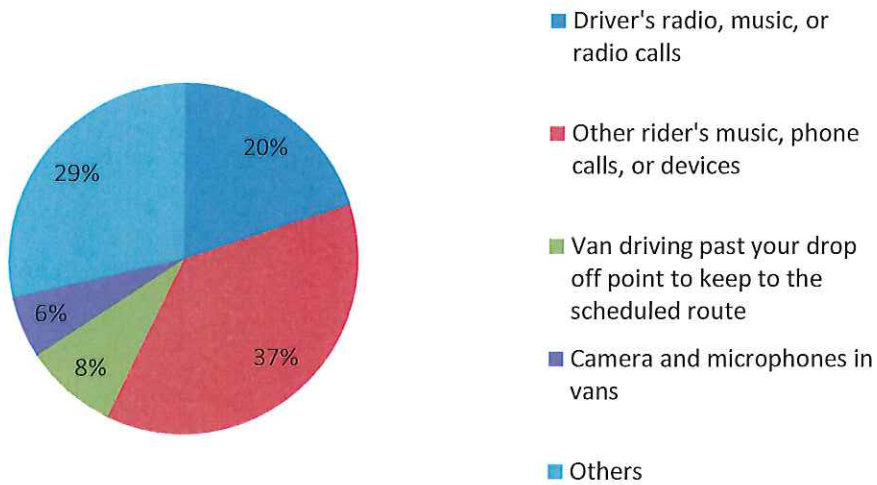
Question 23: Why have you felt unsafe



Question 24: Drivers respond to disruptions



Question 25: what disturbs you



Question 27: How can SEATS improve

