FY2023 Annual REPORT July 2022- June 2023 Johnson County Public Health



The most important and hardest lesson I've had to learn throughout my career is "Change is the only constant," and that was absolutely evident throughout the last year.

In Fiscal Year 23 we saw the rising and uncertain threat of Monkey Pox emerge with an emergency declaration in August and the cessation of the COVID Emergency Declaration after three years in May. With both came opportunities and challenges, and I was so impressed to see our staff rising to the occasion. With the onset of Monkey Pox, staff coordinated complex and targeted immunization clinics, and the end of the COVID emergency brought the need to raise awareness to changes in Medicaid eligibility for lowans.

Staff also pivoted after directives at the State level changed our contracts for the Woman, Infant and Children's Program (WIC) as well as our Maternal Child and Adolescent Health (MCAH) Programs. We had been contract holders for these programs for over two decades, and with FY23, we formed a partnership with HACAP in Cedar Rapids to leverage our experience and ventured into the joys of subcontracting. We had to step away from communities we'd served for decades, while gaining an opportunity to form new relationships within our new Collaborative Service Area (CSA).

We also saw a challenging legislative session that required we advocate for changes in bills focusing on harm reduction, rather than improving health outcomes. Public Health faced several setbacks legislatively, including legalizing the sale of raw milk, thus leading to the investigation of campylobacter for the first time in a while.

But JCPH was undeterred. There is still great work happening in the department. We started our PHAB reaccreditation processes in full force, and we're making great headway towards submitting our documents in the early months of 2024. Given all the PHAB domains are centered around equity, we partnered with the College of Public Health to provide a four-part training to every staff member on Building Health Equity to ensure we could guarantee everyone had the same baseline of information. It was well received and sparked excellent discussion among staff. We also introduced a new onboarding process to help transition new staff into the department and give them the tools they need to be successful. This was a year-long QI project that has seen a positive response from new staff members.

Speaking of new staff members, JCPH welcomed lots of new faces in FY23, including changes in Management in Clinical Services and Environmental Health. I, for one, have been so pleased with the excitement and ingenuity our new staff members have brought to the department.

Yes, there have been challenges and changes. There are more on the horizon. But I feel optimistic that this team will continue to persevere and provide excellent services to Johnson County, and their work will set a standard for the State. Here's to another year of improved health, Johnson County. It is an honor to serve you.

On behalf of the Johnson County Board of Health and Johnson County Public Health employees, it is my pleasure to share the Fiscal Year 2023 Johnson County Public Health Annual Report.

Yours in health,

Danielle Pettit-Majewski, BS, MPH, Director Johnson County Public Health

HNSON COUNTY ARD OF HEALTH



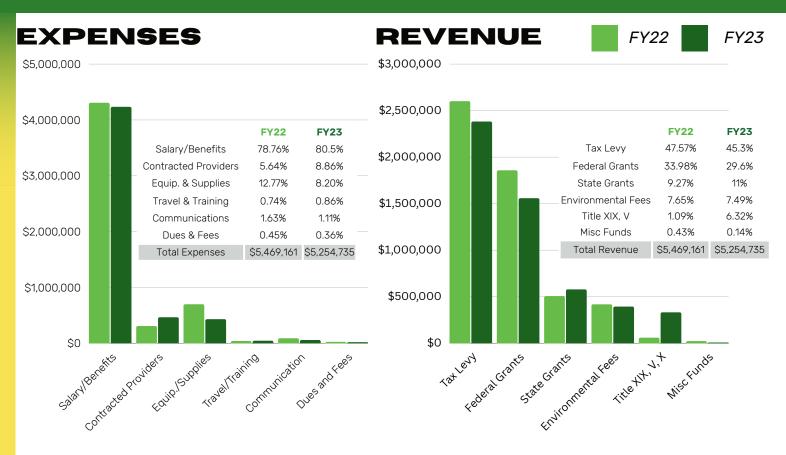
BONNIE D. RUBIN

ZACHARY J. POLLOCK PharmD. MS (Vice-Chair)



MELANIE WELLINGTON

JCPH ADMINISTRATION & FINANCIALS



ADMINISTRATION UPDATE

FY23 was a busy year with many changes to our staff as well as growth in our programming. We saw a 2.27% decrease in our use of tax levy which represented a 1% decrease in the budget overall from FY22 to FY23. However, we saw a 1.74% increase in salary & benefit expenses with the addition of five new positions and the hiring of seventeen new staff members.

By the numbers, Kelly Smith retired after 6 years of service to JCPH. We added five new positions as a department including a Maternal Child Health Coordinator, Chronic Disease Prevention Specialist, Public Health Systems Analyst, Outreach and Engagement Coordinator, and Public Health Billing Specialist. Our Systems Analyst & Chronic Disease Specialists were both ARPA funded positions. We also added seventeen new employees to our team.





COMMUNITY HEALTH

BY THE NUMBERS





Top: JC Medical Reserve Corp (MRC) and UI College of Nursing students assist with vaccination clinics. Bottom: JCPH staff at Juneteenth celebrations

Volunteers

- Total Volunteer participation: 91 Total Volunteer Events: 22
- Total Volunteer Hours: 225
- Total Value of Volunteer Work: \$8,581.76

Disease Prevention & CH

Our disease prevention specialists annually track communicable diseases, survey immunization records, and track animal bites

- School Immunization Audits
 - o K-12 students: 20,923
 - Pre-K students: 788 0
 - Before & After School Program students: 1930 Total Audit: 23,641
- Number of Animal Bites Investigated: 92 Number of Reported Infectious Diseases: 146
- Certified Application Counselor (CAC) program: 19 persons served, 17 new to the insurance marketplace.

Uniting for Ukraine program:

JCPH provided TB screening services for 23 Ukrainian citizens in 2022.

- The US program requires proof of screening for TB, evaluation for signs and symptoms, and vaccine review.
- Those who do test positive, receive assistance and coordination in obtaining a chest X-ray, medical evaluations, and treatment, if appropriate.

Employee Wellness Program

The employee wellness program consistently held events throughout the past year serving county employees and household members through providing educational and wellness opportunities. From blood drives to the biker commuter breakfast, Live Healthy Iowa challenges to vaccine clinics, employee wellness served over 500 employees over the course of the year.

Employees are also able to engage through the county's updated intranet site where they'll come across Employee Wellness Programs' rebranding and interactive site.

Tobacco/Nicotine Prevention

- Tobacco/vaping prevention, control, and cessation programming resulted in discussions with:
 - Over 400 you'th and young adults to educate about the risks of tobacco/vaping use.
 - Quitline Iowa tobacco cessation trainings with 60 health care providers.
 - Community presentations (Kiwanis, Optimists, etc.) to educate 45 adults about emerging tobacco products, use rates, and to promote free cessation resources - Quitline Iowa and My Life My Quit.
- In addition, assisted six businesses in passing and implementing tobacco/vape-free policies covering over 100 employees and numerous customers
- Added 248 affordable housing rental units to the smoke-free homes registry.



Susan Vileta attended Smoke Free Iowa's 15th Anniversary Celebration in Des Moines at the Capital.



JENNIFER MILLER

AMELIA SLAICHERT



GISELLE COREAS

LISA PARLATO

SUSAN VILETA



NATE SAVAGE Emergency Preparedness Planner



KARREY SHANNON



Communicable Diseases & Prevention

Immunizations Emeregency Preparedness

Community Health Assessment

Health Improvement Planning Data Analysis & Collection

Disease Investigation Animal Bite Reporting School Immunization Record Audits Certified Application Counselor for Health Insurance Marketplace

Tobacco & Nicotine Prevention/Cessation



Top: Johnson County staff participates in the Great Apple Crunch featuring locally grown apples. Bottom: Giselle delivers bags of apples to the various ${\sf JC}$ departments for a healthy snack.



JAMIE GADE **ARI GUZMAN**



HALEY WILSON Public Health Systems Analyst



KRISTY STUMPF



SAM JARVIS, MS, LEHP, CERC

MUNITY HEALT (CONT.)



HealthyJoCo is a community health assessment (CHA) and community health improvement plan (CHIP) effort in Johnson County and is largely supported by Johnson County Public Health and members of the Core Committee

- HealthyJoCo follows the National Association for County & City Health Officials' (NACCHO's) Mobilizing for Action through Planning and Partnerships (MAPP) framework.
- MAPP is a community-driven strategic planning process for improving community health. The MAPP 2.0 process includes an assessment phase of telling the community story by conducting the three following assessments: Community Status Assessment (CSA), Community Partners Assessment (CPA), and Community Context Assessment (CCA).

In the past year, the HealthyJoCo team completed each of the three assessments of the MAPP 2.0 framework which 'tells the story' of health through quantitative and qualitative data collection. Through this story telling, HealthyJoCo aims to inform the community of pressing health issues with the goal to prioritize areas to focus efforts on.



Other health assessment efforts included the HealthyJoCo Healthcare Access map to visualize the location and services of clinics in Johnson County for community members to easily access through ArcGIS. Follow the link to discover more resources and services near you. gis.johnsoncountyiowa.gov/hjc/

Our next steps will be to select four health priorities to convene community partners and other stakeholders to collaboratively address to improve the health of our community.

If you'd like to learn more, contact us at: healthyjoco@johnsoncountyjowa.gov



The Healthy JoCo Healthcare Access Map utilizing the MAPP 2.0 framework.

RANTS & AWARDS FY23 NACCHO MAPP Phase 3- Total Award \$5,000

- This project consisted of providing feedback to NACCHO on the methodology of the new MAPP framework. CDC Social Determinants of Health Accelerator Grant- Total Award \$125,000
- This project seeks to create a Community Health Worker program in Johnson County to address social connectedness and access to care through establishing a community leadership team and development of an implementation plan.
- NACCHO MRC ORA Award- Total Award \$10,000
- NACCHO provides funding to MRC units to develop their emergency response capabilities.
 NACCHO P4VE- Total Award \$150,000
- NACCHO seeks to increase health department capacity to increase vaccination uptake and address inequalities in influenza and COVID-19 vaccination coverage among racial and ethnic minority adults. Excellence in Action Award for Department's Jynneos (mPox) Vaccination Project
- - This competitive award seeks to recognize innovative county government employees, programs, and projects.











Clockwise from top-left: Susan, Fatou, and Danielle at the Johnson County Fair, JCPH Community Health staff Nate and Sam at Coralville Library's Welcome Week celebration which was Safety themed, Healthy JoCo team narrowing down categories from Community Health Assessment, Director Pettit-Majewski accepting the ISAC Excellence in Action Award on behalf of staff for their work in the Jynneos Vaccination project, Giselle and Ari manning the table at JoCo Flu Vaccination clinics

CLINICAL SERVICES

BY THE NUMBERS

Integrated Testing Service (ITS)

Tests administered in FY23- note our ITS department went through an entire staff turn over during FY23. Test numbers are lower due to the turnover and training required. We look forward to higher numbers in FY24.

- HIV: 60 with zero positive
- HEP C: 19 with 1 confirmed positive
- Syphilis: 60 with zero positive
- Chlamydia: 51 with 2 confirmed positives
- Gonorrhea: 51 with zero positive



Oral Health

We transitioned to I-Smile CSA 12 which redrew the lines of our service area when we were awarded the CAH grant for Johnson County which continues to include Johnson and Iowa but added Benton, Linn, and Jones Counties. We included grant activities that involved our I-Smile Coordinator visiting dental and medical offices in all counties, library displays in all counties, and partnerships with new agencies such as Together we Achieve.



Cavity Free lowa is a statewide I-Smile Program to increase the number of children ages 0-36 months who receive oral screening, anticipatory guidance, and fluoride varnish in medical practices. Because young children often see their primary care provider on a more routine basis and at a younger age than they see a dentist, the goal of Cavity Free lowa is to increase oral health awareness and improve the oral health and overall health of patients. Through this program, our I-Smile Coordinator provided onsite training for 64 pediatric and family practice clinic staff medical providers. She also assisted with referrals from these practitioners for children needing dental care.

The I-Smile at School (IS@S) Program serves Johnson and Iowa County schools with a free and reduced lunch rate of 40% or greater. Our hygienists have been working in schools for 10 years, at the conclusion of the 22-23 school year they had placed a total of 33402 sealants and served 4725 children in that time.



I-Smile at School 22-23 #'s:

- JCPH provided services to 13 schools, including the online learning program that visited JCPH. These services were offered in the schools' premises, covering 2nd, 3rd, and 6th grades for all but one lowa county school. In that particular school, the covered grades were 2nd, 3rd, and 5th.
 - 627 oral screenings conducted
 - 619 fluoride varnishes administered
- 462 students received sealants
- 3,780 sealants placed













YANELI CANALES





MATHE ELOLA



AMBER GORVIN



LAKESHIA JACKSON



AMY PRESLICKA



ROBERTA SLOAT, LBSW Clinical Services Manager

Maternal, Child, & Adolescent Health Coordinator





BECKY HACKETT-LEAS



AMY HACKMAN



MISSY RINGNALDA



TAMMY FORSEEN





JESSICA ERHART



MALLORY HOLUB



HIANCA ANDRADES Maternal, Child, & Adolescent Health Coordinator



ABBY KORE



BETH HORA



HAYLEY ABDO



FATOUMATA TRAORE

CLINICAL SERVICES

BY THE NUMBERS





Women, Infants, & Children (WIC)
In October 2022 Clinical Services began providing WIC Services at two sites in North Liberty and one site in Coralville while maintaining their lowa City clinic location. These new clinic sites helped to decrease transportation barriers faced by several Johnson County families and reach families who were previously not enrolled in WIC.

The monthly WIC caseload in JoCo October 2022–June 2023 ranged from 1814–2097 (avg. 1985). Clinical Services increased the number of appointment slots by modifying their WIC Scheduling procedure to better meet the demand for WIC services.

- Monthly # of appointments 935-1410 (average 1093 appointments)
- No show percentage 17.02%-25.24% (average 21.64% monthly no show)

Child & Adolescent Health

- Lead Tests: 473
- **Immunizations**
 - 1233 immunizations administered through the Vaccines for Children (VFC) program
 - 61 Tuberculosis tests placed

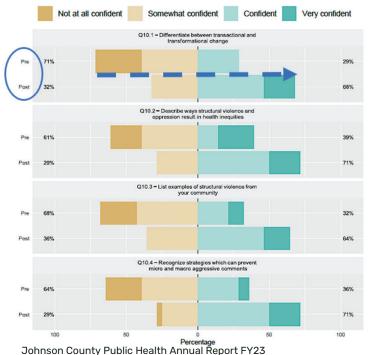
Childcare Nurse Consultant

- After more than a year without a childcare nurse consultant, Johnson County has re-established this service with the help of a nurse with decades of experience as a childcare owner and director. Since starting in January, Deb VanderGaast has made:
 - 189 visits to Johnson County childcare programs
 - responded to 364 technical assistance requests
 - taught 22 classes to 266 participants.

HEALTH EQUITY WORKGROUP

Biggest positive takeaways:

- There was a significant increase in knowledge between the pre and post-test.
- For all questions, most participants shifted to feeling confident at the post test. You can visually see this shift in the next two graphics.



CS PROGRA

Women, Infants, & Children (WIC)

- Nutrition Education
- Food Assistance Breastfeeding Peer Counselors & Support Maternal Health

- Immunizations & Screenings

 Child & Adult vaccinations

- Care for Kids/Hawki Developmental screenings Integrated Testing Services

Oral Health

- Infant Oral Health ProgramBright Smiles
- Dental Care Coordination

In FY23, we saw continued changes in staffing in CS. We continued to improve our outward facing procedures to better serve Johnson County as well as create a better environment for our staff. In early FY24 we achieved full staffing in CS & continue to survey and monitor our procedures to better serve our clients.

Division Highlights:

• January 2023

- - Deb joined our team as our Childcare Nurse consultant. She has jumped in with both feet completing immunization audits, training, and site visits.
- March 2023
 - Abby joins our team of PH Nurses
- May 2023
 - Amy P. joined our CS clerks and Hayley joined our team of PH Nurses.
 - Veronica and Roberta put in countless hours on the 2024 Maternal Health RFA & the Child & Adolescent Health. The site visits for these programs were well received.
- June 2023
 - o By June, Fatou and Mallory had joined our ITS team as Health Educators, bringing our ITS service back up to capacity. Despite setbacks in ITS Staffing for several months in early 2023, the ITS Site Visit went very well. The State Consultants were quite impressed that our ITS staff completed phlebotomy training to provide the best possible service for our

JCPH's Health Equity Workgroup (HEW) disseminated a health equity self-assessment to staff in July 2022 to capture staff's understanding of health equity principles and how we apply them to our work. In searching for applicable training, we discovered the University of Iowa College of Public Health (UI CPH) created a health equity training program specifically for health department employees across lowa. We were thankful to embark on this learning journey with UI CPH practitioners, faculty, staff, and students from April to June 2023 completing four hours of individual online training and eight hours of in-person group workshops for a total of 12 hours. Through the training, staff worked to acknowledge their own experiences and biases and examine historical and current systems that contribute to health disparities. This learning supports all JCPH staff in actively helping create a fairer and healthier community. We have committed to sustaining this training program within JCPH by ensuring all new staff complete it. In addition, we are holding space once each quarter to intentionally continue health equity conversations with topics selected by the Health Equity Workgroup.

ENVIRONMENTAL HEALTH

BY THE NUMBERS



Inspections & Reporting

JCPH EH staff inspected and responded to a variety of scenarios throughout the year.

- Pool/Spa Inspections: 81 completed
- Complaints:

 o 34 illness complaints
- 93 non-illness complaints Restaurant Pre-Opening: 104
- Nuisance:
 - reports received: 11



Community Partnerships & Outreach

JCPH EH staff participated in a variety of outreach and presentations to the public about our work in both food safety as well as watershed.

- Oct 2022 presented to University of Iowa Masters in Nutrition students
- Jan 2023 presented to the CPH Field Experience Course with Dr. Pentella
- Feb 2023 presented to the CPH Occupational and Environmental Health program with Dr. Mikulski Mar 2023 participated in a safe drinking water Zoom panel sponsored
- by the Gazette
- Mar 2023 presented to the CPH Global Water and Health class with



NEHA-FDA Grant

In January 2023 Year 2 of the NEHA FDA traveltraining grant was approved for a value of \$7500.

- This funding helps advance and maintain food program best practices and national standards
- Also complies with our 28E agreement with the lowa Department of Inspections & Appeals







Wastewater systems

150 inspections completed in FY23 on private wastewater systems

- 13 needed alteration or repair
- Average age of the system was 28.5 years.



Water Testing

203 Wells were tested in FY23

- 40 tests were performed for PFAS
- 145 wells were tested for arsenic
- 5 wells returned with levels
- above EPA standards (3.44%)
 Manganese Testing 145 tests, 1
 result over limit (0.7%)
 GTC (Bacteria) 163 well tests,
 34 positive results for coliform
- & e.coli (20.9%) GTC (Nitrates) 140 well tests, 0 positive (0%)



Wells

21 abandoned private water wells were plugged with Grant assistance through County funds

- 1 cistern was plugged. \$10,800 returned to JC
- taxpayers through this program in FY23



ServSafe **Proctoring**

JCPH saw continued focus on having Certified Food Protection Managers employed and onsite at licensed establishments

> JCPH inspectors proctored 8 CFPM exams for FY23

In FY23, our Environmental Health division became fully staffed with the addition of Tim, Ahmed, and Laura to our team. We were able to expand our reporting options on the website including pools and spas as well as additional food inspection reports. Work has also begun on overhauling our





The EH division is responsible for food establishment education & inspections, as well as Watershed protections, & the inspection of community facilities.

Food Establishment

- Restaurant Inspections & Licensing
- Consumer Food Safety
 Food Bourne Illness Reporting
- Serv Safe Proctoring
 Farmers Markets & Mobile Food Unit Licensing

Watershed Protection Program

- Free Private Well Testing & Monitoring
 Permitting of Private Wells & Septic Systems
- Well Plugging & Rehabilitation

Community Environmental Protection

- Swimming Pool & Spa testing
- Tanning Facility Inspections
 Tattoo Estatblishment Inspections
- Radon Testing kits available for sale



ROB THUL, REHS, CP-FS Environmental Health Manager



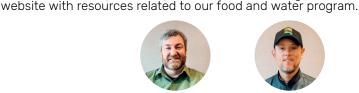
JAMES LACINA







ETHAN TURBEN-FUHRMAN



JESSE BOCKELMAN





LAURA SNELLER



AHMED MOHAMMED

ENVIRONMENTAL HEALTH

EVENTS FY 23

August 2022-

- Tim James joins the food program.
- Rob Thul promoted to EH Manager.

October 2022-

- Mosquito surveillance monitoring program discovers, Aedes albopictus a species known to carry Zika virus in Johnson County
- Rob. Tim. and Ethan attend IEHA conference in Des Moines.
- James attends the Mega Water Conference in Springfield, MO.
- Jesse presented to the UI Masters in Nutrition students on the JCPH Food Safety Program.
- Ahmed Mohammed joins the food program.
- Jesse Bockelman promoted to EHS II.

December 2022-

 Ahmed created a digital inspection form to be used during tanning inspections.

February 2023-

- Jesse jointly worked with DIAL food inspector to investigate a foodborne illness outbreak in Johnson County
 - Parties involved DPS AS, EHS II, DIAL inspector, DIAL RRC, IDHHS Epidemiologist.
 - The cases are now part of a cluster of 19 cases across 9 states
- Jasmine updated the pool and spa field inspection form, which now include special inspection fees.
- Jasmine and Ethan worked with the town of Swisher to conduct PFAS private well water testing. 35 tests were collected.

April 2023-

 Rob attended FEMA training for Disaster Management for Water and Wastewater Utilities at the JECC/EMA in Iowa City.









 Food staff attended the FDA virtual SW Regional Seminar on Retail Food Protection.

November 2022-

- U of I State Hygienic Lab informs JCPH that a local hotel spa tested positive for pseudomonas. JCPH responded that the spa cease operations until the unit was cleaned and retested.
- Ahmed translated the JCPH food handlers guide into Arabic.

January 2023-

- Jesse jointly worked with DIAL food inspector at Taco Bell to investigate a potential foodborne illness outbreak.
 - Parties involved DPS AS, EHS II, DIA inspector, DIAL RRC, IDHHS Epidemiologist.
- Year 2 NEHA FDA \$7500 travel-training grant approved.

March 2023-

- Rob attended CPO recertification class.
- Rob worked jointly with a DIAL food inspector to investigate a Norovirus outbreak in Johnson County.
 - Parties involved DPS AS, EHS II, DIAL inspector, DIAL RRC, IDHHS Epidemiologist.
- James attended the EPA Region 7 Radon Stakeholders meeting in Des Moines.
- James, Ethan, and Jasmine attended the DNR approved Time of Transfer training course in Ainsworth, IA.
- Tim completed his food program training requirements and has started independent field work.
- James and Ethan attended an IEHA Tattoo demonstration workshop in Des Moines.
- Jesse attended FDA virtual Self Assessment and Verification Audit Workshop.

May 2023-

- Watershed Program distributes all funds issued from Grants to Counties for FY23 totalling \$50,500.
- Watershed Program has UI Student Miranda Victor working with them on the Mosquito Surveillance Program through the end of July.
- Laura Sneller joins the food program.
- Ahmed completed his food program training requirements and has started independent field work.

Glossary of Abbreviations: (in order of appearance)

- EHS: Environmental Health Specialist
- FDA: Food & Drug Administration
- IEHA: Iowa Environmental Health Association
- UI: University of Iowa
- DIAL: Department of Inspections & Appeals & Licensing
- IDHHS: Iowa Department Health & Human Services
- RRC: Rapid Response Corp
- NEHA: National Environmental Health Association
- PFAS: Per- and polyfluoroalkyl substances
- CP0: Certified Pool Operator
- EPA: Environmental Protection Agency
- DNR: Department of Natural Resources
- FEMA: Federal Emergency Management Agency
 JECC: Joint Emergency Communications Center
- EMA: Emergency Management Agency



PHAB ACCREDITATION

Public Health Accreditation Board

Our five-year Public Health Accreditation Board (PHAB) accreditation period is coming to an end in March of 2024 and that means our department will be undergoing a significant review of how the department intends to move forward along with looking back on the incredible work conducted over the last half-decade. A new version of PHAB Reaccreditation was introduced in 2022 that brings a refreshed look to the requirements JCPH will need to provide, with updates to current aspirations of the public health field, promoting accountability through Foundational Public Health Capabilities being intertwined into measures, and increased importance placed on health equity in all programs, services, and functions.

Although our official reaccreditation application doesn't open until 1/1/24 that future date didn't keep staff from beginning pre-work and building camaraderie between domain work groups. In March, domain teams (fig. 1) were created through input from every employee via a Qualtrics survey combining past/present experience with interest in the themes that make up each of the 10 Domains. This was a significant change in method from initial accreditation based on feedback received from the department with wanting involvement from all corners of the department and not just a select group. Champions of each domain team were selected from those who rated a topic both as their highest interest and experience.



Domain 1	Domain 2	Domain 3	Domain 4	Domain 5	Domain 6	Domain 7	Domain 8	Domain 9	Domain 10
Jamile	Nate/Amelia	Sarah	Susan V	Deb	Rob	Jennifer	Danie lle	Mike	Christine
Sam	Rachel	Chuck	Karrey	Lakeshia	Jesse	Missy	Sarah	Holly	Roberta
Lisa	Kristy	Deb	Yaneli	Haley	Tim	Becky HL	Jasmine	Amelia	Susan D
Ari	Ari	Rachel	Amber	Jamle	James	Giselle	Susan D	Christine	Kristin
Haley	Sam	Mathe	Ethan	Susan V	Ethan	Karrey	Beth	Jesse	Catalina
Ahm ed	Lisa	Giselle	Kaitlyn	Becky HL	Catalina	Lisa	Haley	Mathe	Alissa
Kaltlyn	Tim	Jamle	Kritzia	Gise lle	Jasmine	Kritzia	Kristy	James	Danielle
Giselle	Lakeshia	Lo	Beth		Ahmed	Roberta	Alissa	Ethan	Rob
Missy	Laura		Amy		Holly	Hayley	Amber	Amy	Chuck
Jenn Ifer			Mallory		Laura	Jessica	Yaneli		Sam
Karrey			Fatoumata			Tammy	Christine		Lo
Amy P			Nate				Kristin		Abby
Hlanca									
Tam mv									

Figure 1 JCPH staff assigned into Domain Teams for the PHAB process

Domain teams were given until the end of our department-wide Building Health Equity training (mid-July) to complete introductions, provide an overview of the domain, and work out the best time/date to have monthly meetings. With all of the domains moving effortlessly, the real work began with a cursory review of the 115 required documents by asking "Do we have it?" (fig. 2) to provide the department with an idea of how pacing will go over the coming months. With that, it was off to the races on finding and finalizing documentation that will show the PHAB site visitors the best that JCPH and, to date, the department has already finalized 10 documents through pre-work alone (fig. 3)!

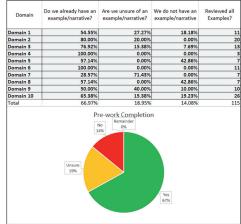


Figure 2 Tracking document of "Do we have it?" for finding required documents.



MIKE CASELLA
Performance Improvement &
Accreditation Coordinator

All the work completed so far has been done voluntarily with a few "soft" deadlines and by no means placed under mandatory asks. This simple fact shows the mettle of all who work at JCPH to come together under a common goal and exceed expectations. As the department's Accreditation Coordinator, I have been nothing but impressed with everyone's involvement and enthusiasm when it has come to asking questions, digging deeper for examples, and participation in PHAB-related activities thus far!

1	Final Review		0 10 1
Under Review	Sent Back to Team	Complete	Overall Completion
0	0	0	
0	0	0	
0	0	0	
0	0	0	8.55%
0	0	1	
0	0	2	
0	0	0	
0	0	0	
0	0	0	
0	0	7	
0	0	10	

Figure 3 Final review tracking showing 10 documents already completed through pre-work.