

# Johnson County Paratransit Advisory Committee

## Minutes

May 28, 2024

### Present:

**Members:** Marc Rahe

### Ex-Officio:

**Others:** Dawn Alam, SEATS Director, Angie Conard, Brock Grenis, Kelly Schneider, Hannah Neel, Susan Bethle, Josh Moe, Tom Brase

### Absent:

**Members:** Jerri MacConnell, Eleanor McCleeland, Johnson County Supervisor, Doug Thompson, Vicky Robrock

**Ex-Officio:** Roger Goedken,

**Others:** Darian Nagle-Gamm

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1. Call to order: 1:02
2. Open Discussion: None.
3. Chairperson's Report:
  - a. Introductions:
4. Director's Report:
  - a. ARPA update – Will be ending North Liberty service October 31, 2024 and December for all others.
  - b. SEATS ridership is around 450-500 trips each weekday and a little over 80 each Saturday:
  - c. Welcome Dawn Alam, new Transportation/Fleet Director. Tom's retirement get together is June 3<sup>rd</sup> from 3:00 – 5:00 pm at SEATS.
  - d. Surveys are out, appreciate any help with getting them filled out for those needing help: Surveys were sent out with eligibility forms. Marc will process them. Can be done on paper or online.
  - e. Johnson County SEATS continues to struggle with having enough drivers and vehicles for the demand for services: This is causing the cancellation of ARPA service.
  - f. We have changed the scheduling software to Novus: Went live May 20, ironing out issues. Notification calls are not working for night before calls. Will launch passenger portal when things settle down. This system also has a pre-payment option.
  - g. We are taking applications for Advisory Committee members. If you know of anyone, please have them contact the Johnson County Board of Supervisors office for an application:
  - h. Questions?: ARPA electric bus was delivered last week. Will be trained on Friday. Bus can hold two chairs and six ambulatory. Federal government will decide if SEATS can keep it.
5. Update from those in attendance at this Advisory Committee meeting: Recertifications are coming in and we're getting a lot of new applications due to Iowa City rides being free. Iowa City would like to meet with Iowa City/Coralville/SEATS to discuss wording on applications. Trip connect has a lot of interest, would like to start service in August.
6. Approval of last meeting's: motion by Josh M 2<sup>nd</sup> Tom Brase

**7. Next meeting: August 27 at 1:00 p.m. SEATS office.**

Adjourn 1:30