

Johnson County Paratransit Advisory Committee

Minutes

May 20, 2025

Present:

Members: Marc Rahe, Josh Moe, Vicky Robrock, Lisa Stone

Ex-Officio:

Others: Dawn Alam, Angie Conard, Kelly Schneider, Hannah Neal, Staci Humiston

Absent:

Members: Susan Bethel, Doug Thompson, Jerri MacConnell

Ex-Officio: Brock Grenis

Others: Darian Nagle-Gamm, Emma Simmons, Madelyn Soen

1. Call to order: 1:09
2. Open Discussion: None
3. Approval of last meeting's minutes: Moved by Marc 2nd by Staci
4. Chairperson's Report:
 - a. Introductions:
5. Director's Report
 - a. Ridership update: Total trip FY 24 vs FY 25 is up about 5% and cost per trip is 26 cents higher this year. Performance information handout was given to those in attendance. SEATS is getting calls about service to the new U of I and Steindler locations in Iowa City. Those questions are being directed to the City of North Liberty.
 - b. Vehicle update: SEATS software figures the number of vehicles needed for service. Coralville purchased a new bus, and they are allowing SEATS to continue to use the old bus for one more year. SEATS is able to use the electric bus more due to the warmer temperatures. This bus is not able to be used for rural trips due to the longer distances (battery life if not long enough). SEATS is looking at getting a new bus but they're 18 months out.
 - c. Staffing update: SEATS is fully staffed right now. There are three full time drivers out at this time, so the job opening has been posted again.
 - d. Novus Update: Passenger and Delegate portals are both live. Austin is going to agencies to help get them set up and answer questions. Austin attended a software conference and came back with new ideas. The on-time performance section of the handout was discussed. Updates are being made to make the pickup times closer to the front of the window instead of the end of the window. Subscriptions are not in the ap at this time due to issues with the approval process. Dawn did a staff survey and is addressing any issues that were brought up, received a lot of positive feedback. SEATS is continuing to mail out monthly invoices, waiting for the county to implement its new software to see if online payments will be an option.
 - e. Any questions for SEATS?: None
6. Update from those in attendance at this Advisory Committee meeting: None
7. Next meeting: August 26 at 1:00 p.m. Johnson County Admin. Bldg.
8. Motion to adjourn: Moved by Dawn – 2nd by Marc 1:45p.m.